# KIRSTEN E. MARTIN

CURRICULUM VITAE

615 Funger Hall · 2201 G St NW Washington DC 20052 (202) 994-2478 martink@gwu.edu

ACADEMIC APPOINTMENTS

| 2012-current       | The George Washington University, School of Business<br>Assistant Professor of Business Administration,<br>Department of Strategic Management & Public Policy |  |  |
|--------------------|---|--|--|
| 2006-2012          | The Catholic University of America<br>Assistant Professor of Management   |  |  |
| 2004-2005          | University of Virginia, School of Engineering and Applied Science<br>Instructor, Business Ethics for Engineers  |  |  |
| Education          |   |  |  |
| 2001-2006          | University of Virginia<br>Ph.D., Darden Graduate School of Business   |  |  |
| 1997-1999          | University of Virginia<br>M.B.A., Darden Graduate School of Business  |  |  |
| 1989-1993          | University of Michigan, College of Engineering.<br>B.S.E., Industrial and Operations Engineering <i>Magna Cum Laude</i> .                                     |  |  |
| Research Interests |   |  |  |

Business Ethics, Privacy, Technology, Stakeholder Theory, & Factorial Vignette Surveys

GRANTS AND FUNDING (RECENT)

- NSF #SES-1649415. \$149,000. Sole PI. Ethics Of Data Aggregation: Privacy, Trust, And Fairness. *National Science Foundation, SBE directorate, SaTC Program.* 2016-2018.
- NSF #SES-1311823. \$247,000. Sole PI. Addressing Privacy Online: A study of privacy in context. *National Science Foundation, SBE directorate, STS and MMS programs.* 2011-2015.
- NSF ADVANCE. \$20,000. Co-PI with Katie Shilton (UMD). Mobile Privacy and User Experience. 2014-2016.

**REFEREED JOURNAL ARTICLES** 

- 1. **Martin, K**. Accepted. Do Privacy Notices Matter? Comparing the impact of violating formal privacy notices and informal privacy norms on consumer trust online. *Journal of Legal Studies*.
- 2. **Martin, K** and Helen Nissenbaum. Forthcoming. Measuring Privacy: An empirical examination of common privacy measures in context. *Columbia Science and Technology Law Review*.
- 3. Pirson, M., Martin, K., & Parmar, B. Accepted. Public Trust in Business. Business & Society
- 4. Martin, K, & K. Shilton. 2016. Mobile Privacy Expectations in Context. *The Information Society* 32(3): 200-216.

- 5. Pirson, M., **Martin, K.**, & Parmar, B. Accepted. Formation of Stakeholder Trust in Business and the Role of Personal Values. *Journal of Business Ethics*.
- 6. **Martin, K**. 2016. Data Aggregators, Big Data, and Responsibility Online: Who is tracking us online and should they stop? *The Information Society*, 32(1): 51-63.
- 7. Martin, K. 2015. Privacy Notices as Tabula Rasa: How consumers project expectations on privacy notices. *Journal of Public Policy and Marketing*, 34(2): 210-227.
- 8. Martin, K. 2015. Ethical Issues in the Big Data Industry. MISQ Executive. 14(2): 67-85.
- 9. Martin, K. 2015. Understanding Privacy: Development of a social contract approach to privacy. *Journal of Business Ethics*. DOI: 10.1007/s10551-015-2565-9
- 10. Martin, K. & Shilton, K. 2015. Why experience matters to privacy: How context-based experience moderates consumer privacy expectations for mobile applications. *Journal of the Association for Information Science and Technology*. DOI: 10.1002/asi.23500
- 11. Glac, K., Elm, D., & Martin, K. 2014. Areas of Privacy in Facebook: Expectations and value. *Business and Professional Ethics Journal* 33 (2/3), 147-176.
- 12. Martin, K. 2014. Regulating Code. Book Review. *Business Ethics Quarterly* 24(4): 624-627.
- 13. Martin, K. 2013. Transaction Costs, Privacy, and Trust: The laudable goals and ultimate failure of notice and choice online. *First Monday* 18(12). Lead Article.
- 14. Martin, K. 2012. Information Technology and Privacy: Conceptual muddles or privacy vacuums? *Ethics and Information Technology* 14(4): 267-284.
- 15. Martin, K. 2012. Diminished or Just Different? A factorial vignette study of privacy as a social contract. *Journal of Business Ethics* 11(4): 519-539.
- 16. Martin, K. & Parmar, B. 2012. Assumptions in Decision Making Scholarship: A taxonomy of assumptions. *Journal of Business Ethics* 105(3): 289-306.
- 17. Martin, K. 2011. TMI (Too Much Information): The role of friction and familiarity in disclosing information. *Business and Professional Ethics Journal*, 30(1/2): 1-32.
- 18. Martin, K. 2008. Internet Technologies in China: Insights on the morally important influence of managers. *Journal of Business Ethics* 83: 489-501.
- 19. Freeman, R.E, Martin, K., & Parmar, B. 2007. Stakeholder Capitalism. Journal of Business Ethics 74: 303-314. REPRINTED:

2008. Business and Poverty: The global CSR case-book. (Eds., Weber & Gross).

- 20. Martin, K. & Freeman, R.E. 2004. The Separation of Technology and Ethics in Business Ethics. *Journal of Business Ethics* 53: 353-364.
- 21. Martin, K. & Freeman, R.E. 2003. Some Problems with Employee Monitoring. *Journal of Business Ethics* 43: 353-361.

## JOURNAL ARTICLES: REVISE AND RESUBMIT

• Martin, K. Tracking versus Targeting Online: What influences privacy expectations of users online. *Information Systems Research*. Revision December 2015.

# JOURNAL ARTICLES: UNDER REVIEW

- Martin, K. Book Review: Confronting the Internet's Dark Side. Business Ethics Quarterly.
- Martin, K. The Penalty for Privacy Violations: How Privacy Violations Impact Trust Online. *Journal of Business Research*. June 2016
- Martin, K. Misaligned Stakeholder Salience: The Marginal Costs of Robust Stakeholder Relationships. *Business & Society*. June 2016.
- Martin, K. Measuring The Impact Of Consumer Tracking And Targeted Advertising On Consumer Trust. *Journal of Marketing Research*. June 2016.

## WORKING PAPERS

- Martin, K and Helen Nissenbaum. What is private about 'public' records data? Targeted Submission: *Fall Law Reviews*.
- de los Reyes, G. and **K. Martin.** Is contracting around lawful opportunism an option? Targeted Journal:.

## SELECTED WORKS IN PROGRESS

- Martin, K. Data Scientist as Data Scientist Makes Value Judgments. Targeted Journal: *Journal of Business Ethics*.
- Martin, K. Ethics of Data Aggregation. Targeted Journal: Journal of Business Ethics.
- Martin, K. Who cares about privacy? The impact of user trust intentions and firm trustworthiness on the importance of privacy practices. Targeted Journal: *Journal of Business Ethics*.
- Martin, K and Helen Nissenbaum. What is private about 'public' data? Targeted Submission: *Privacy Law Scholars Conference 2017.*
- **Martin, K**. and K. Shilton. Mobile, Trust, and Privacy: Who is to blame for privacy violations in the mobile space? Targeted Journal: *Information Systems Research*.
- Martin, K. Bounding Stakeholder Analysis: A fairness argument for limiting stakeholder identification and prioritization. Targeted Journal: *Business and Society*
- Martin, K. Privacy, Markets, and Management: A management research agenda. Targeted Journal: *Academy of Management Review*.

## BOOK CHAPTERS/OTHER ARTICLES

- 1. **Martin, K.** and K. Shilton. Accepted. Privacy Expectations in the Mobile Space. In Evan Selinger, Jules Polonetsky and Omer Tene (Ed.). *Cambridge Handbook of Consumer Privacy*. Cambridge University Press.
- Freeman, R.E., Parmar, B., and Martin, K. Forthcoming. "Responsible capitalism: Creating value for stakeholders" In D. Barton, D. Horváth, & M. Kipping (Eds.) *Re-imagining Capitalism: Building a responsible, long-term model*, Oxford University Press.
- 3. **Martin, K**. Forthcoming. The Role of Business in the Responsibility to Protect. *Responsibility to Protect and Private Actors* Cambridge University Press.
- 4. Pirson, M., **Martin, K.**, & Parmar, B. 2014. Public Trust in Business, in A. Wicks, J. Harris, & B. Moriarty (Eds.) *Public Trust in Business*. Cambridge: Cambridge University Press.
- 5. Martin, K. 2013. Ethics Issues in Technology, in 3rd Edition of the Wiley (Blackwell) Encyclopedia of Management – Business Ethics Volume.
- 6. **Martin, K**. 2010. Privacy Revisited: From Lady Godiva's Peeping Tom to Facebook's Beacon Program, in D. Palmer (Ed.) *Ethical Issues in E-Business: Models and Frameworks*. IGI Global Publishers.
- Freeman, R.E., Martin, K., & Parmar, B. 2008. Global Business in a Stakeholder Society: Stakeholder Capitalism in S. Gerhardt (Ed.) *Global CSR Casebook*. ICEP Institut zur Cooperation bei Entwicklungs-Projekten.
- 8. Freeman, R.E., **Martin, K.**, & Parmar, B. 2006. Ethics and Capitalism, in Epstein and Hanson (Eds.) *The Accountable Corporation* Westport, CT: Praeger Publishers.
- Freeman, R.E., Martin, K., Parmar, B. Cording, M., & Werhane, P. 2006. Leading Through Values and Ethical Principles, in Cooper and Burke (Eds.) *Inspiring Leaders*. Oxford: Routledge Publishing.

#### Textbook

• Wicks, A., Freeman, R.E., Werhane, P., and Martin, K. 2009. *Business Ethics: A managerial approach*. Prentice Hall.

PRACTITIONER PAPERS AND CASES

- 1. Martin, J. & K. Martin. 2015. "NCAA and Paying Athletes" Teaching Case. *Business Roundtable Institute for Corporate Ethics.*
- Scotto, M. & K. Martin. 2011. "Bailouts and Bonuses" Teaching Case. Business Roundtable Institute for Corporate Ethics. FEATURED: Haggerty, M. 2011 (May 6). "Business Ethics" CQ Researcher 21(18): 409-432.
- 3. Martin, K. 2011. "Friedman, Fairness, and Bonuses: Teaching Bailouts and Bonuses" Teaching Note. *Business Roundtable Institute for Corporate Ethics*.
- 4. **Martin, K**. Forthcoming. "Google in China (B)" Teaching Case. *Business Roundtable Institute for Corporate Ethics*.
- 5. Martin, K. 2010. "Lady Godiva and Peeping Tom" Teaching Case. *Darden Business Publishing*.

- 6. Martin, K. 2010. "Facebook (A)/(B)" Teaching Case. Darden Business Publishing.
- 7. Martin, K. 2010. "Facebook and Privacy" Teaching Note. Darden Business Publishing.
- 8. Martin, K. 2008. Ethics of Innovation. Bridge Paper Series. *Business Roundtable Institute* for Corporate Ethics

FEATURED: 2008. Jaegler, J. (September 23). Compliance Week.

2008. Where Ethics and Innovation Collide. August/September 2008. *PE Magazine*. (National Society of Professional Engineering (NSPE)).

- 9. Martin, K. 2007. Google, Inc. in China Condensed. Teaching Case. *Darden Business Publishing*.
- 10. Martin, K. 2006. Teaching Google, Inc. in China. Teaching Note. *Darden Business Publishing*.
- 11. Martin, K. 2006. Google, Inc. in China. Teaching Case. Darden Business Publishing.

#### INVITED PRESENTATIONS, PANELS, AND TALKS

- 1. Big Data in Education: Balancing Research Needs and Student Privacy. Invited Panelist. sponsored by *National Academy of Education*. August 9-10, 2016
- 2. Limits to Consumers' Privacy Exchange Online. 4<sup>th</sup> Annual Public Policy Conference on the Law & Economics of Privacy at the *George Mason University School of Law*. June 22, 2016
- 3. Big Data, Privacy, and Ethics. University of Seattle. May 10, 2016.
- 4. Limits to Consumers' Privacy Exchange Online. Digital Information Policy Scholars Conference at the *George Mason University School of Law*. April 29, 2016
- 5. Business, Algorithms, and Responsibility. Open Data Symposium at the *New York University*. November 21, 2015.
- 6. Contracting Over Privacy conference at the Coase-Sandor Institute for Law and Economics at the *University of Chicago Law School*. October 16, 2015.
- 7. Measuring Privacy w/ Helen Nissenbaum at Privacy Research Group at *New York University*. September 30, 2015.
- 8. Taking Responsibility for One's Own Data Privacy and Security--Is it Possible, and How? conference at the Center for Technology, Innovation and Competition at the *University of Pennsylvania* Law School. March 2015.
- 9. Privacy in an Era of Big Data conference. Invited Panelist. *Temple University Fox School of Business*. March 2015.
- 10. Understanding The Implications Of Open Data at Open Data: Addressing Privacy, Security, and Civil Rights Challenges. Invited Panelist. *Univ. of California Berkeley Center for Law and Technology*. March 2015.
- 11. Who is tracking you online? University of Buffalo. October 2014.
- 12. How Trust Impacts Privacy Expectations for Mobile Apps. Future Privacy Forum. April 2014.
- 13. Addressing Privacy Online. Carnegie Mellon University. March 2014.
- 14. Addressing Privacy Online. New York University. March 2014.
- 15. Who is tracking us online and should they stop? John Carroll University. April 2013.

- 16. Discussant for "Issues Involving Public Perception/Trust/Privacy Concerns at the Census Bureau." Census Scientific Advisory Committee Meeting March 2012.
- 17. Ethical Leadership. University of Virginia. Business Ethics Society. February 2012.
- 18. Social Networks and the Future of Privacy. *University of Redlands*' Banta Center for Business, Ethics, and Society. October 2011.
- 19. Public Trust in Business. *Ethics and Compliance Officers Association*. (Seattle, WA). September 2011.
- 20. Privacy as a Social Contract. UVA's Darden School of Business. Core Seminar. October 2010.
- 21. Stakeholder Theory. *George Washington University's Institute for Corporate Responsibility: Corporate Responsibility in a Global Economy.* November 2010.

# REFEREED CONFERENCE PRESENTATIONS AND PAPERS

- 1. What is private about 'public' data? w/ Helen Nissenbaum *Privacy Law Scholars Conference* (Washington DC). 2016.
- 2. Is contracting around lawful opportunism an option? w/Gaston de los Reyes. *Academy of Management Meeting* (Anaheim, CA). 2016.
- 3. Ethical Issues in the Big Data Industry. Society of Business Ethics Meeting (Vancouver). 2015.
- 4. Trust and Privacy: How does meeting privacy expectations and conforming to a notice impact consumer trust? *Privacy Law Scholars Conference* (Berkeley, CA). 2015.
- 5. An empirical investigation into factors driving consumers' privacy judgments online. *Academy* of Management Meeting (Philadelphia, PA). 2014.
- 6. Friends, Names, and Locations: When is information sensitive online? *Society of Business Ethics Meeting* (Philadelphia, PA). 2014.
- 7. Data Aggregators, Big Data, & Responsibility Online. *American Statistical Association Annual Meeting* (Boston, MA). 2014.
- 8. Data Aggregators, Big Data, & Responsibility Online. *Philosophy of Management Annual Meeting* (Chicago, IL). 2014.
- 9. Data Aggregators, Big Data, & Responsibility Online. *American Association of Opinion Researcher's Annual Meeting* (Anaheim, CA). 2014.
- 10. Trust and Privacy Expectations in Mobile Apps. *Privacy Law Scholars Conference* (Washington, DC) w/ Katie Shilton. 2014.
- 11. Who is tracking us online and should they stop? *Society of Business Ethics* (Orlando, FL). 2013.
- 12. Mobile Privacy Expectations in Context. TPRC (GMU) w/ Katie Shilton. 2013
- 13. An empirical investigation into privacy expectations online. *Privacy Law Scholars Conference* (Berkeley, CA). 2013.
- 14. Addressing Privacy Online. Society of Business Ethics (Boston, MA). 2012.
- 15. Addressing Privacy Online. *Association for Practical and Professional Ethics* (Cincinnati, OH). 2012.
- 16. Public Trust in Business. Society of Business Ethics (San Antonio, TX). 2011.
- 17. Information Technology and Privacy: Conceptual muddles or privacy vacuums? *Academy of Management* (San Antonio, TX). 2011.
- 18. Expectations of Privacy: A factorial vignette study. *Society of Business Ethics* (Montreal). 2010.
- 19. Bounding Stakeholder Relationships. Academy of Management (Montreal). 2010.
- 20. Expectations of Privacy: A factorial vignette study. *Academy of Management* (Montreal). 2010.

- 21. Technology, Individuals, and Agency. *Academy of Management Conference* (Chicago, IL). 2009.
- 22. Privacy Revisited: From Lady Godiva's Peeping Tom to Facebook's Beacon Program. *Academy of Management Conference* (Chicago, IL). 2009.
- 23. Bounding Stakeholder Relationships. *Society of Business Ethics Conference* (Chicago, IL). 2009.
- 24. Managing Privacy. *Featured Paper* at *Society of Business Ethics Conference* (Anaheim, CA). 2008.
- 25. Google.cn and China: What we can learn about innovation and society. *Academy of Management Conference* (Anaheim, CA). 2008.
- 26. What are goods and services? A thick examination of technology within entrepreneurship. *Academy of Management Conference* (Anaheim, CA). 2008.
- 27. Technology and Morally Important Influences. *Academy of Management Conference* (Philadelphia, PA). 2007.
- 28. Technology's Stakeholders. Academy of Management Conference (Philadelphia, PA). 2007.
- 29. Innovation Ethics: The case of Google, Inc. in China. *Society of Business Ethics Conference* (Philadelphia, PA). 2007.
- 30. Rich Research in Business Ethics. *Society of Business Ethics Conference* (Philadelphia, PA). 2007.
- 31. Innovating Ethics. Society of Business Ethics Conference (Honolulu, HI). 2005.
- 32. The Social Construction of Technological Determinism. Paper accepted for dissertation workshop. *Academy of Management Conference* (New Orleans, LA). 2004.
- 33. The Social Construction of Technological Determinism. *Society of Business Ethics Conference* (New Orleans, LA). 2004.
- 34. Technology's Tendencies. Understanding how technology, business, and society interact. *The Association of Practical and Professional Ethics Conference* (Cincinnati, OH). 2004.
- 35. Abstraction of Technology: How business ethics separates technology and values. *Society of Business Ethics Conference* (Seattle, WA). 2003.

# RESEARCH SUPPORT AND ACADEMIC HONORS

| NSF #SES-1649415. \$149,000. Sole PI. Ethics Of Data Aggregation: Privacy,<br>Trust, And Fairness. <i>National Science Foundation, SBE directorate, SaTC Program</i> |
|--|
| NSF - ADVANCE. \$20,000. Co-PI with Katie Shilton (UMD). Mobile Privacy and User Experience  |
| NSF #SES-1311823. \$247,000. Sole PI. Addressing Privacy Online: A study of privacy in context. <i>National Science Foundation, SBE directorate, STS and MMS</i>     |
| programs.  |
| CUA Research Grant. \$1,500.   |
| Olsson Foundation Ph.D. Grant  |
| Marianne Quattrocchi Scholarship (\$80,000)  |
| B.S.E. Magna Cum Laude   |
| Alpha Pi Mu Industrial and Operations Engineering Honor Society  |
| Tau Beta Pi Engineering Honor Society  |
| All Big Ten Scholar (Varsity Women's Track – University of Michigan)   |
|  |

#### SERVICE

| National | Service   |
|----------|---|
| l        | Member (2012 - ) & Vice Chair (2013 - 2015), US Census Bureau National Advisory |
| (        | Committee.  |
| 1        | Advisory Board Member (2014 - ), Future Privacy Forum.                          |
| ]        | Fellow (2006-), Business Roundtable for Corporate Ethics.                       |

## Editorial

Special Issue Editor, *Journal of Business Ethics* special issue on "Technology and Business Ethics" (with Katie Shilton and Jeffery Smith).

#### Editorial Board

Journal of Business Ethics

#### Panelist

*National Science Foundation* (2016)

## Reviewer

Journal of Business Ethics, Journal of Public Policy and Marketing, National Science Foundation, Journal of Business Research, The Information Society, Ethics and Information Technology, Ethics and Behavior, New Media and Society, First Monday

#### University Service

GWSB Organizer, Junior Faculty Research Seminar (2015-) GWSB Management-Strategy Doctoral Committee (2013-2015). Athletic Advisory Committee, CUA (2010-2012) Academic Standards Committee for CUA's Business and Economics Department (2008-2011) CUA Management Students' Academic Advisor (2006-2012).

CUA Arts and Sciences, Representative for the Undergraduate Board of the Academic Senate (2008-2011)

## Membership

| Society of Business Ethics                       | Member (2002- ), Reviewer (2003 - ) |
|--|-------------------------------------|
|  | Best paper reviewer (2008).         |
| Academy of Management                            | Member (SIM, BPS) (2003-)           |
|  | Conference reviewer.                |
| Strategic Management Society                     | Member (2013- )                     |
| Association of Professional and Practical Ethics | Member (2003-2005)                  |
|  |                                     |

#### TEACHING

| George | Washington | University | School of | Business |
|--------|------------|------------|-----------|----------|
|        |            |            |           |          |

Courses designed and taught

MBAD 6281 Business Ethics MBAD 6289 Business Ethics and Public Policy MBAD 6289 (Online) Business Ethics and Public Policy BADM 6289/8289 Adv. Readings in Business Ethics (PhD)

## Courses taught

BADM 4101 Business Ethics & Law

#### Awards

Winner, Student Choice Award – Faculty Teaching for the Global MBA program (2016)

Nominee, Peter J. Vaill Award for Best Professor in the GWSB doctoral program (2015)

The Catholic University of America

Courses designed and taught

MGT 301: Business Ethics MGT 475: Strategy MGT 223: Management Theory & Practice MGT 310: Leadership and Organizations

University of Virginia, School of Engineering and Applied Science (SEAS)

## Courses designed and taught

Business Ethics for Engineers

## BUSINESS EXPERIENCE

| 1999-2001 | Sprint Telecommunications, Internet Solutions.<br>Developed, presented, and won support for Internet-based new ventures such<br>as web hosting, collocation, and ASP services.                     |
|-----------|--|
| 1998      | Sprint Telecommunications, Corporate Strategy.<br>Analyzed recent mergers and competitive movements in telecom industry for<br>corporate strategy.   |
| 1993-1997 | Andersen Consulting (Currently Accenture)<br>Provided information system consulting services (aka coding) to firms in the<br>coal, pharmaceutical, telecommunications, and oil and gas industries. |

## OTHER/PERSONAL

- President, Montgomery Blair Athletic Association. Montgomery Blair High School is the largest public school in MD with approximately 3,000 students. We support the AD and student athletes.
- Volunteer, Montgomery Blair High School Track & Field (Coach High Jump)
- Referee, swim official, Montgomery County Swim League (MCSL).
- Compete in triathlons including SavageMan Triathlon. Invited to nationals (Nebraska 2016).